

# COMMUNITY CONSULTATION & COMPLAINTS HANDLING PLAN

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2-8 LANCELEY PLACE & 14 CAMPBELL STREET

JULY 2024

## Authorisation

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<b>Date:</b>	13/05/2024	<b>Date:</b>	31/05/24

## Document Revision History

Revision	Date	Details
0.0	13/05/2024	Draft prepared for internal review
1.0	31/05/24	For issue to client
2.0	18/07/24	Updates from community consultation

**Report Name:** Community Consultation and Complaints Handling Plan

**Project No.:** 1089

**Prepared for:**  
Goodman Property Services (Aust.) Pty Ltd

**Prepared by:**  
WolfPeak Pty Ltd

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# 1. INTRODUCTION

## 1.1 Project Description

Goodman lodged a State Significant Development Application (SSDA – 48478458) with an accompanying Environmental Impact Statement (EIS) with the Department of Planning, Housing, and Infrastructure (the Department) for the redevelopment of 2-8 Lanceley Place, Artarmon (the Site) in March 2023. The Site is legally described as Lots 11-15 in DP 233037 and covers an area of 14,025 square metres in the centre of the Artarmon Industrial Precinct. On 21 December 2023, consent was granted for the demolition of the existing buildings and the construction of a three-storey warehouse and distribution centre on the Site, including onsite car parking and ancillary offices.

Goodman plans to deliver the works in stages, as follows:

- Stage 1: Site establishment and demolition of buildings and structures (the Project). Stage 1 is anticipated to occur in the second half of 2024, with works expected to take approximately 8-12 weeks.
- Stage 2: Main works construction. Stage 2 will be paused until determination of a second development application (SSDA – 66777221) for the construction of a data centre on the Site. Should SSDA – 66777221 be approved, then Goodman will discontinue works under SSDA – 48478458 and instead develop data centre on the Site under that consent.

## 1.2 Purpose and objectives of the Plan

The purpose of this Community Consultation and Complaints Handling Plan (this Plan) is to prioritise trusting relationships with stakeholders involved in the Project, and the community in which the Project will operate. This Plan details the commitment to engage transparently with stakeholders and facilitate continual improvement.

This Plan will detail the processes for:

- Achieving objectives and targets
- Consultation strategies
- Identification of stakeholders
- Responsibilities for implementing the Plan; and
- Grievances and complaints handling.

# 2. REQUIREMENTS

## 2.1 Guidelines and Standards

The main guidelines, specifications and policy documents relevant to this plan include:

- *Undertaking Engagement Guidelines for State Significant Projects, DPHI, March 2024*

- *Community Participation Plan, DPFI, April 2024*
- *Social Impact Assessment Guidelines for State Significant Projects, DPFI, February 2023*

## 2.2 Minister’s Conditions of Consent

SSDA – 48478458 conditions C1 – C3 set out the requirements of the preparation of the Construction Environmental Management Plan (CEMP), in particular condition C3 states:

*As part of the CEMP required under condition C2 of this consent, the Applicant must include the following:*

- (a) Construction Traffic Management Plan (see condition B1);*
- (b) Erosion and Sediment Control Plan (see condition B11);*
- (c) Construction Noise and Vibration Management Plan (see condition B25);*
- (d) Construction and Demolition Waste Management Plan (see condition B42); and*
- (e) **Community Consultation and Complaints Handling.***

This CCCHP has been prepared to address condition C3(e).

## 3. RESPONSIBILITIES

The Goodman Project Manager is primarily responsible for implementing this Plan.

Key contacts for site management and compliance with this Plan are provided in Table 1, below.

*Table 1: Site Management Contacts*

Position	Name	Phone (work)	Email
<b>Goodman Project Administrator</b>	Kerolous Shnuda	+61 405 477 137	<a href="mailto:Kerolous.shnuda@goodman.com.au">Kerolous.shnuda@goodman.com.au</a>
<b>Goodman Head of Project Delivery</b>	James Crouch	+61 0406 619 335	<a href="mailto:James.crouch@goodman.com.au">James.crouch@goodman.com.au</a>
<b>Contractor Project Manager</b>	Tim Elliot	0423 355 554	<a href="mailto:tim.elliott@deltagroup.com.au">tim.elliott@deltagroup.com.au</a>

## 4. CONSULTATION STRATEGY

### 4.1 Expectations and Obligations

In the post-approval stage of the Project, Goodman must continue to engage with the community, Willoughby City Council, and government agencies in line with the Consent. The community should be able to track the progress of the Project, raise concerns, contact authorities where concerns are not addressed, and make a complaint with the Department at any time.

As per the core values and public participation spectrum of the International Association of Public Participation (IAP2), Goodman’s obligations are to:

- **Inform** the community
- **Consult** with them by listening and acknowledging community concerns and provide evidence that concerns are considered in decision making
- **Involve** them by making sure that their issues are reflected in any alternatives developed; and
- **Collaborate** by looking to the community for advice and innovation in solving issues and concerns and incorporating their advice into the decision-making process to the maximum extent possible.

Each stakeholder will have a tailored consultation activity that meets their required level of engagement based upon their level of influence or interest in the Project, as determined by Table 2, below.

*Table 2: IAP2 Public Participation Spectrum of Engagement*

Inform	Consult	Involve	Collaborate
Low interest / low influence	High interest / low influence	Low interest / high influence	High interest / high influence
Provide stakeholders with timely and accurate information on the activities and aspects of the project that may be of interest to them.	Seek a degree of feedback and information from these stakeholders. The information provided may be used to inform the decision-making process.	Work in consultation to manage aspects of the Project which are reliant on the permissions from these stakeholder groups. To also seek a degree of feedback that may be used for the decision-making process.	Partner with these stakeholders throughout the Project’s lifecycle, seeking to ensure objectives, concerns and aspirations are consistently understood and considered in the decision-making process.

### 4.2 Consultation Approaches

Choice of consultation activity will depend on the objective of the engagement and the level of stakeholder interest in the Project as determined using Table 3, above. Table 4, below, identifies the most effective consultation activities for the scope of this Project.

Table 4: Project consultation activities.

Activity	Description	Engagement Level	Timing
Project Website and contacts	<p>An online Project description will include construction management documentation, construction progress updates, the Complaints Register, and audit reports.</p> <p>Project management contact details will be provided on the Project website for community enquiries.</p>	Inform	<p>Information will be available online more than 48 hours before the commencement of demolition.</p> <p>Ongoing enquiries will be managed and recorded in a public register, updated regularly (monthly, at a minimum)</p>
Community Notification Fact Sheets/Flyers	<p>Hard-copy notifications detailing the activities involved with demolition works, timing, impacts, proposed mitigation measures and emergency contact numbers will be delivered in a letter-box drop.</p> <p>Further notification will occur for high noise / vibration generating work in accordance with the CNVMP.</p>	Consult	<p>All notification, except for unexpected emergency works, should be undertaken at least 7 days prior to commencement of demolition. A community letter-box drop will be undertaken as the primary form of notification a week from commencement.</p>

## 5. IDENTIFICATION OF STAKEHOLDERS

The Project stakeholders relevant to the assessment of the Project are identified in the Appendix 4 of the EIS, and documented in Figure 1, below. This CCCHP addresses the consultation relevant to Stage 1 works only.

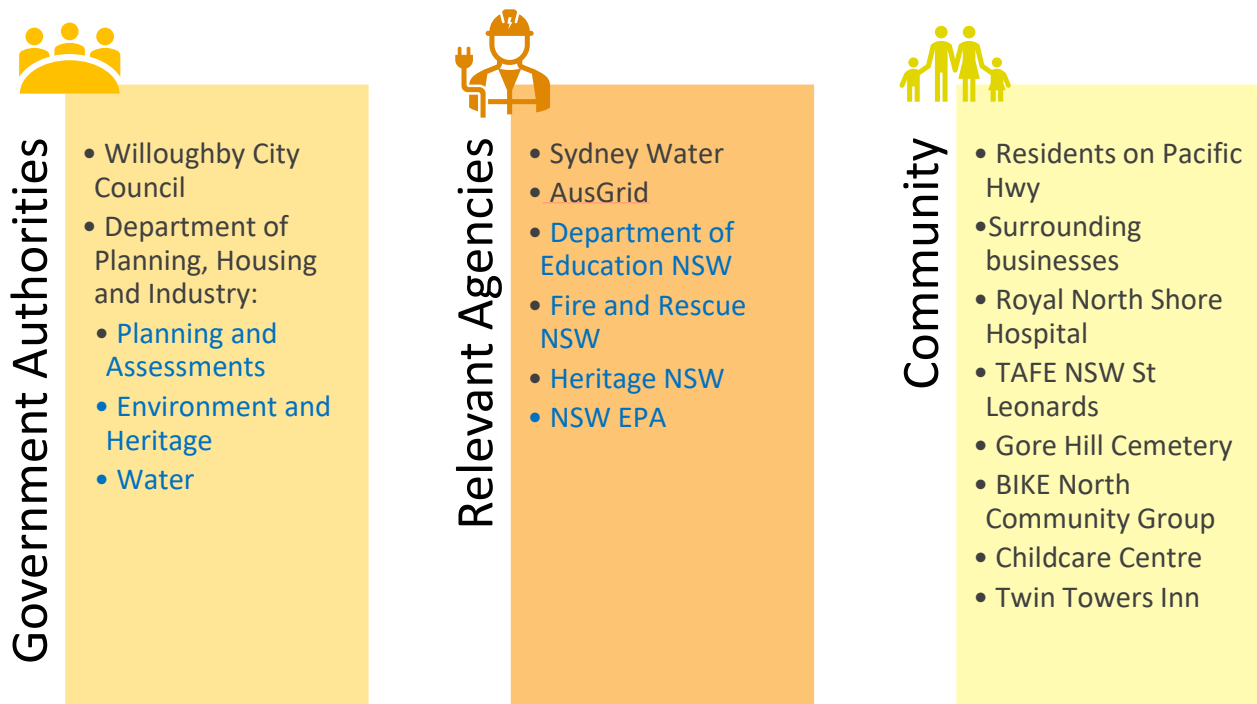


Figure 1: Project Stakeholders (blue text identifies stakeholders relevant to assessment of the Project, black text identifies stakeholders relevant to Stage 1 works)

## 6. COMMUNITY STAKEHOLDER STRATEGIES

Only the community stakeholders who are identified in the EIS to be impacted have been allocated a strategy for consultation during Stage 1 of the Project. A complete list of community stakeholders, and their details, is provided in Appendix A.

Table 5, below, details the predicted community stakeholder impacts, level of engagement required, and chosen consultation strategy.

Table 5: Community Stakeholder Strategies

Community Stakeholder	Impacts	Level of engagement	Consultation Activity
Surrounding businesses	<ul style="list-style-type: none"> <li>Additional traffic</li> <li>Increased noise</li> </ul>	Involve	> A letterbox drop informing them of planned demolition works and Project contacts



Community Stakeholder	Impacts	Level of engagement	Consultation Activity
	<ul style="list-style-type: none"> <li>• Vibration</li> <li>• Air quality reduction</li> </ul>		<ul style="list-style-type: none"> <li>&gt; Flyer with construction updates advising of progress of current works and advice of commencement of ground works</li> <li>&gt; Personal consultation via a visit to update on progress or resolution of complaints, if required.</li> </ul>
<b>North Shore Private Hospital</b>	<ul style="list-style-type: none"> <li>• Increased noise</li> </ul>	Consult	<ul style="list-style-type: none"> <li>&gt; Email in lieu of a letterbox drop and continual email or phone construction updates advising of progress</li> <li>&gt; Personal consultation via a visit, if requested.</li> </ul>
<b>Childcare Centres TAFE NSW</b>	<ul style="list-style-type: none"> <li>• Increased noise</li> <li>• Additional traffic</li> <li>• Vibration</li> <li>• Air quality reduction</li> </ul>	Involve	<ul style="list-style-type: none"> <li>&gt; A letterbox drop informing them of planned demolition works and Project contacts</li> <li>&gt; Flyer with construction updates advising of progress of current works and advice of commencement of ground works</li> <li>&gt; Personal consultation via a visit to update on progress or resolution of complaints, if required.</li> </ul>
<b>Gore Hill Cemetery</b>	<ul style="list-style-type: none"> <li>• Potential for small increases in noise</li> </ul>	Inform	<ul style="list-style-type: none"> <li>&gt; Project website and complaints contact details</li> </ul>
<b>BIKE North</b>	<ul style="list-style-type: none"> <li>• Temporary impediments to shared-use paths through increased driveway usage on Campbell St</li> </ul>	Inform	<ul style="list-style-type: none"> <li>&gt; Project website and complaints contact details</li> </ul>
<b>Residents on Pacific Highway</b>	<ul style="list-style-type: none"> <li>• Potential for small increases in noise</li> </ul>	Inform	<ul style="list-style-type: none"> <li>&gt; Project website and complaints contact details</li> </ul>
<b>Twin Towers Inn</b>	<ul style="list-style-type: none"> <li>• Potential for small increases in noise</li> </ul>	Inform	<ul style="list-style-type: none"> <li>&gt; A letterbox drop informing them of planned demolition works and Project contacts</li> </ul>

A map of the location of community stakeholders relative to the Project is provided in Figure 2.

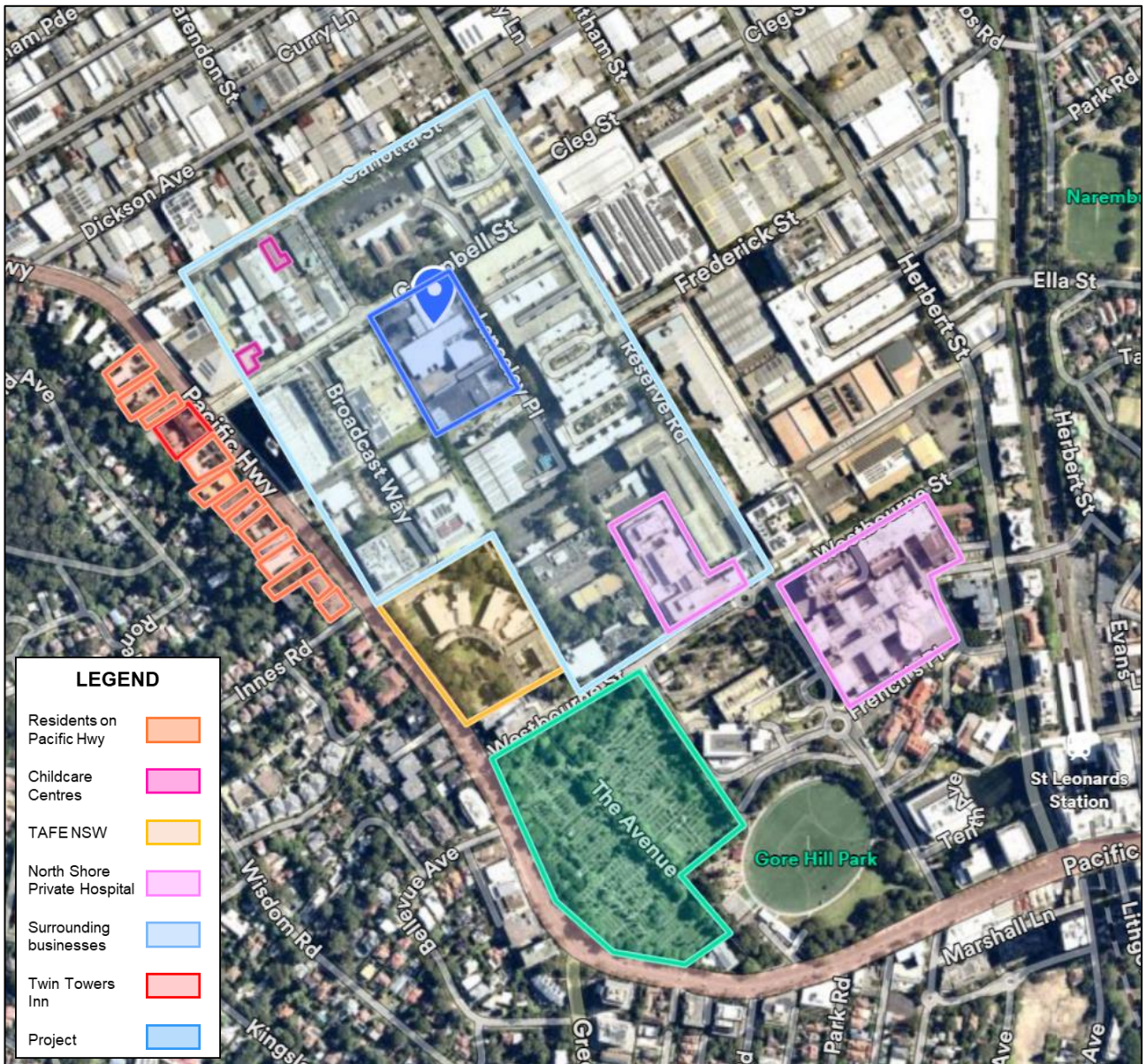


Figure 2: Location of Community Stakeholders

## 7. NOISE AND VIBRATION CONSULTATION

As per B25(b), (f) and (g), mitigation measures was established through consultation with affected childcare and surrounding commercial premises for activities that result in these receivers being highly disturbed. The Noise and Vibration Management Plan (NVMP) for demolition has been prepared in consultation with receivers as per this Plan. Appendix C and D of the NVMP includes the notification letter and the correspondence with stakeholders.

Feasible and reasonable mitigation measures will be applied as per the NVMP where exceedances of the Noise Management Levels are predicted. Section 6.2 of the NVMP identifies additional consultation to be completed in the event that receivers are subject to high noise / vibration impacts after implementation of the mitigation measures from that document.

## 8. COMPLAINTS HANDLING

### 8.1 Communication Channels

Any concerns or complaints from the community will be investigated, and the outcomes and actions of the investigation reported back to the relevant stakeholder/s.

Complaints may be raised through the following:

- In person (to site based personnel)
- Via the Project website: <https://au.goodman.com/property-lease-site/2-8-lanceley-place#contact>
- Via mail: 2-8 Lanceley Place and 18 Campbell Street, Artarmon
- Via phone: 61408618928.

Goodman will endeavour to respond to any complaints within 1 working day of receiving it.

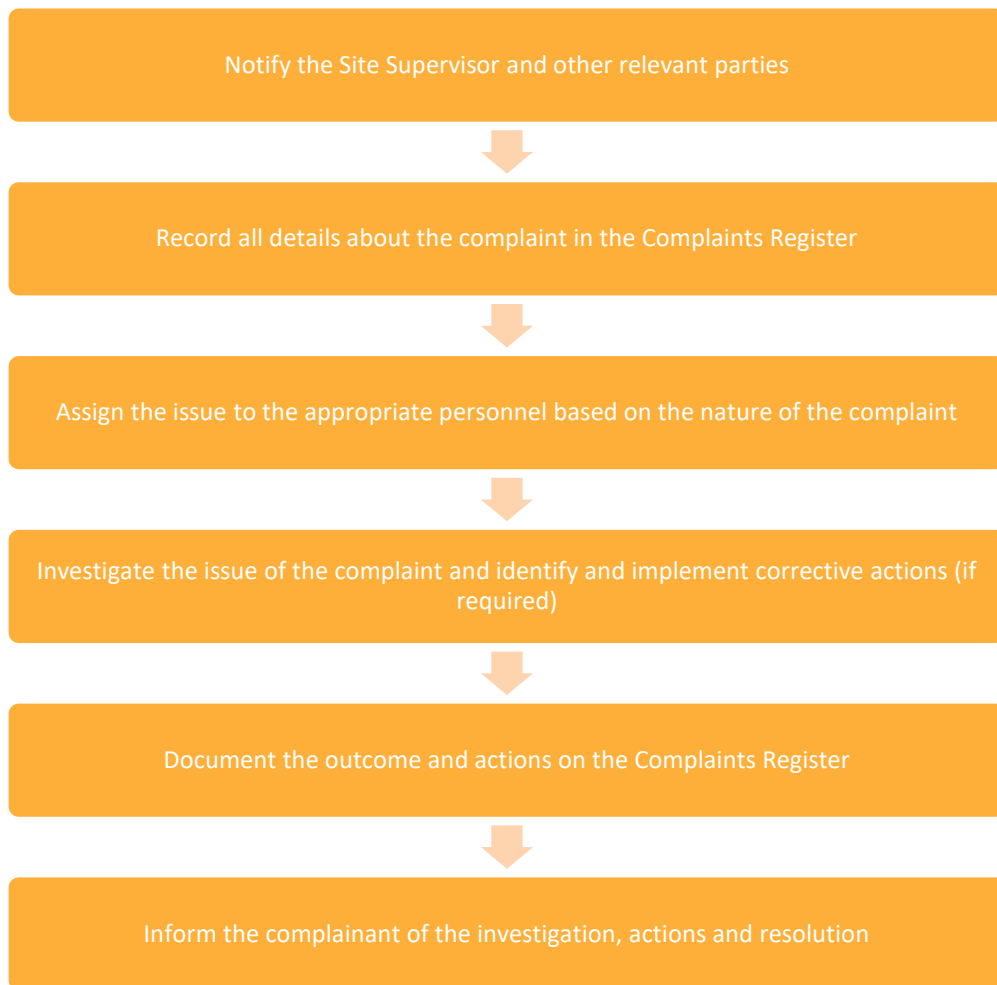
### 8.2 Complaints Register

The Project will maintain a register of community concerns, complaints and external communications. All enquiries and complaints will be recorded in the Complaints Register, which will be updated regularly as stakeholder communications are received. In accordance with condition C14(a)(vii) the complaints register will be made publicly available on the Project website, and will be updated monthly.

### 8.3 Issues Resolution

Genuine and timely complaints management is integral to building and maintaining trust in the community during the construction and operation of the Project. Figure 3, below, illustrates the enquiry and complaints management process. This process should be implemented for every complaint received during the demolition phase to respond appropriately to issues raised and

minimise the likelihood of reoccurrence. In all cases, a complaint should be investigated, have the relevant corrective actions identified and implemented (if required) and be documented.



*Figure 3: Complaints management process*

## APPENDIX A – COMMUNITY STAKEHOLDER TABLE

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Gore Hill Cemetery</b>	211 Pacific Highway, St Leonards NSW 2065	Place of worship or reflection	Project website
<b>Twin Towers Inn</b>	260-264 Pacific Highway, Greenwich NSW 2065	Commercial	Letter-box drop
<b>Papilio Early Learning Artarmon</b>	6 Clarendon St, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Explore and Develop Artarmon – Early Learning Centre</b>	11-13 Campbell St, Artarmon NSW 2064	Commercial	Letter-box drop
<b>North Shore Private Hospital</b>	Westbourne St, St Leonards NSW 2065	Medical	Email
<b>National Storage</b>	11 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Tiger Clean</b>	11 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>WineVault/Winearc</b>	11 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Spare Room</b>	5 Lanceley place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Australian Liquidity Centre</b>	5a Broadcast Way, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Avania</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Mutoh Australia</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Progressive Risk Management</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Rylock Windows and Doors</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Two Tease Architectural Hardware</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>YSS Shower Screens</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>My Coffee Fix</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Artact Art and Framing</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Fulcrum 3D</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Celmec International</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 08</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>BDC Services</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Play Workshop</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>IRT Access</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Haribo Australia</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 17</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Ave Pty Ltd</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Totalability</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Cosmac Surgical/Axcess Home Health</b>	76 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Fluid Seals and Packings</b>	80 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Go Electrical</b>	80 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Pacific Mist Watering Systems</b>	80 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Piper's Plumbing</b>	80 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Plumbers' Co-op</b>	80 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>The Roofing Specialists</b>	80 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Vision Building</b>	80 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Amarisco Picture Framing</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Australian Glass</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Big Picture</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Bristol Paints Artarmon</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 09</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Duagon</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Hyland Printing</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Liquid Asset Management</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Matrix</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Orana Car &amp; Truck Rental</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Sydney Paint Stripping</b>	82 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Tech Trader</b>	3 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Ausgrid</b>	1 Broadcast Way, Artarmon NSW 2064	Commercial	Letter-box drop
<b>EuropCar</b>	1 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>The Carkit Company</b>	1 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Hanson Concrete Plant</b>	10 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Suez Cleanaway Resource Recovery Centre</b>	12 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>EuropCar</b>	1c Clarendon Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>AP</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Artarmon Tool Manufacturing</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 11</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Candela</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop



Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Coffee Pump</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>ColBros Electrical</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Custom Power</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Designbuild</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>DNA Connect</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>East Coast Audio Visual</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Essence Design</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Geoff Gay</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Geoff Howden</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Hard Art</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Ogalo</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Owen International Proprietary</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Powerform Control</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Snap Print Solutions</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>State Interiors</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 19</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Unit 22</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 20</b>	2-8 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 05</b>	3 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Gillespies Hire and Sales</b>	3 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Jennings Plumbing Services</b>	3 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Tech Trader</b>	3 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Twin Loop Binding</b>	3 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Artarmon Mazda</b>	3-5 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Storage King</b>	5 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Bates Landscapes</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Delta Diesel Services</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>enLighten</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>hsy autoparts</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Hy-Performance Valves</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>JDV Projects</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>MultiBase</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Rich's</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Rotric Constructions</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Slate NSW</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Texas Productions/GasGas</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>The Roo Brothers Catering/Pan Italiana</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>The Traffic Marshal</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Tiger Coffee</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Videocraft Equipment</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 11</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 03</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Unit 04</b>	78 Reserve Road, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Food Distribute</b>	7-9 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Lugosi Auctioneers and Valuers</b>	7-9 Lanceley Place, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Boral Concrete</b>	88 Reserve Road, Artarmon NSW 2064	Commercial	Project website
<b>Home HQ</b>	1 Frederick St, Artarmon NSW 2064	Commercial	Letter-box drop

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Evangelical Formosan Church</b>	10 Carlotta Street, Artarmon NSW 2064	Place of worship	Letter-box drop
<b>Quad Services</b>	12 Carlotta Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Sydney Premium Detailing</b>	16 Carlotta Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Daikin Trade</b>	16/18 Carlotta Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>NextDC</b>	2 Broadcast Way, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Prestige Wraps</b>	20 Carlotta Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>TAFE NSW / Bradfield High</b>	213 Pacific Highway, St Leonards NSW 2065	Education	Letter-box drop
<b>Blue Dot Studios</b>	24 Carlotta Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Storage Works</b>	269 Pacific Highway, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Tanaka Real Estate</b>	269 Pacific Highway, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Bayswater Car Rental</b>	285 Pacific Highway, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Fox Sports</b>	4 Broadcast Way, Artarmon NSW 2064	Commercial	Project website
<b>Artarmon Deli</b>	6 Carlotta Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Anis Car and Truck</b>	7 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Bunnings Artarmon</b>	71 Reserve Road, Artarmon NSW 2064	Commercial	Project website

Stakeholder	Address	Stakeholder Group	Method of Consultation
<b>Wyvern Smash Repairs</b>	8 Carlotta Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Storage Works</b>	9 Campbell Street, Artarmon NSW 2064	Commercial	Letter-box drop
<b>Residential properties on westbound side Pacific Highway<sup>1</sup></b>	Pacific Highway	Residential	Project website

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<sup>1</sup> As per the noise impact assessment these receivers are not predicted to experience any noise above the applicable noise management levels.

## LIMITATIONS

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